Policy

Hospice conducts special performance improvement projects as needed. These projects are undertaken to answer questions related to hospice care and clinical practice, improve the validity and reliability of performance improvement activities and positively impact care, treatment and services.

Procedure

1. A system for the collection and retrieval of appropriate data is maintained to support performance improvement projects.

2. The scientific method is used in developing performance improvement projects. This method incorporates the following:

   - Study topic selection
   - Study topic
   - Data collection
   - Data analysis and interpretation
   - Conclusions
   - Recommendations

3. A minimum of three performance improvement projects:

   - are implemented annually, of which two are based on patient care outcomes (patient satisfaction, quality of life, clinical practices, cost of care).

   - are controlled studies to gain meaningful, useful information relevant to quality care.

   - are integrated with continuous quality improvement activities.

   - address diagnosis, treatments and procedures that demonstrate significant risk for complications, frequency of occurrence and adverse health outcomes.